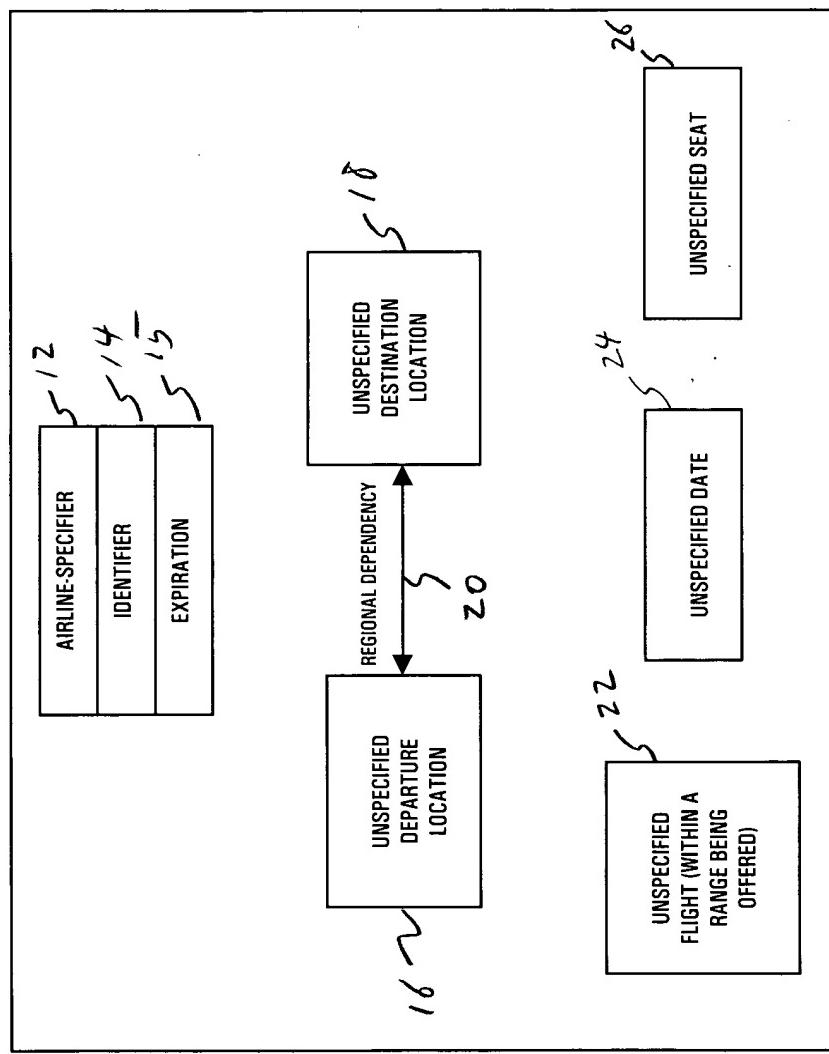


FIG. 1

PREPAID AIRLINE TICKET CHARACTERISTICS



10

FIG. 2A

30

32

36

53

AIRLINE_NAME(S) TICKET ID: A23D 33RT GY00 NB10

GEOGRAPHIC REGION: NEW ENGLAND

DATE: <UNSPECIFIED>

TIME: <UNSPECIFIED>

FLIGHT: <UNSPECIFIED>

SEAT: <UNSPECIFIED>

54

42

44

46

48

50

52

54

40

GO TO <http://www.prepaidflights.com/> OR CALL 1-(800)-****-*****

BOOKING DETAILS:

TICKET ID: A23D 33RT GY00 NB10

EXPIRES ON: AUGUST 31, 1999

PRICE: \$49.99 US

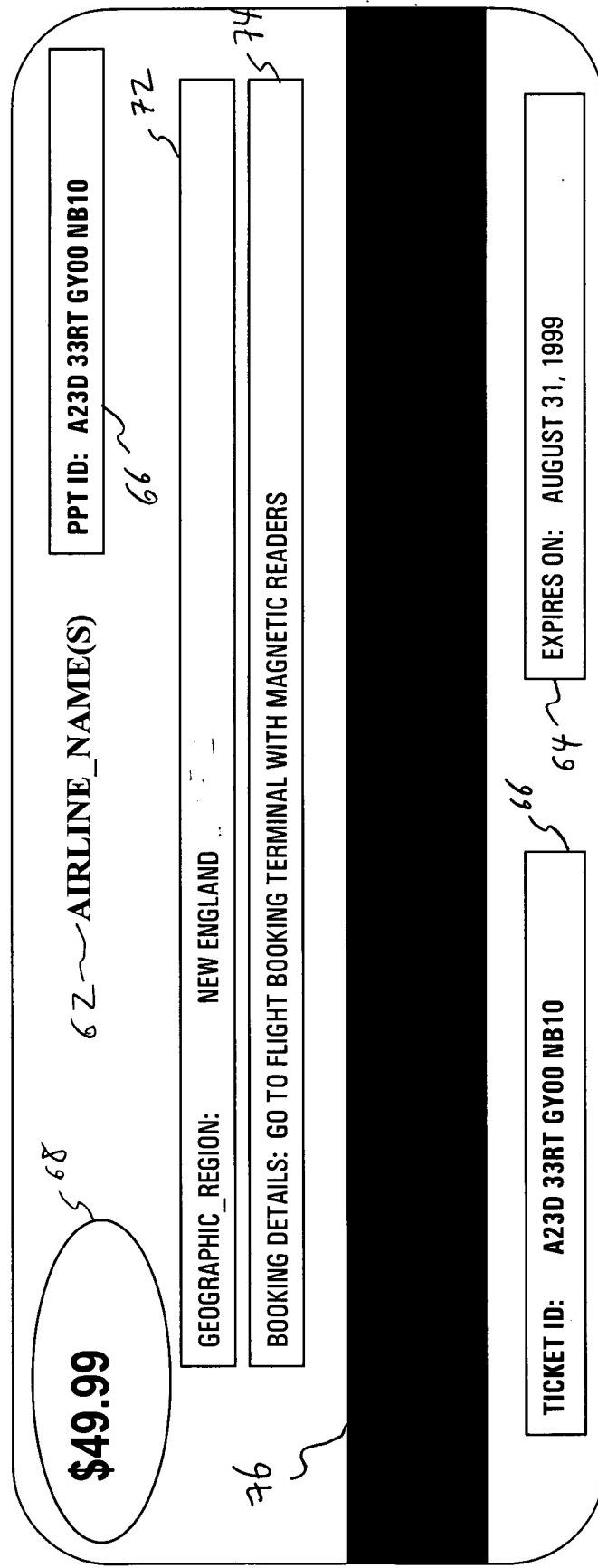
38

34

36

FIG. 2B

60



80
FIG. 2C

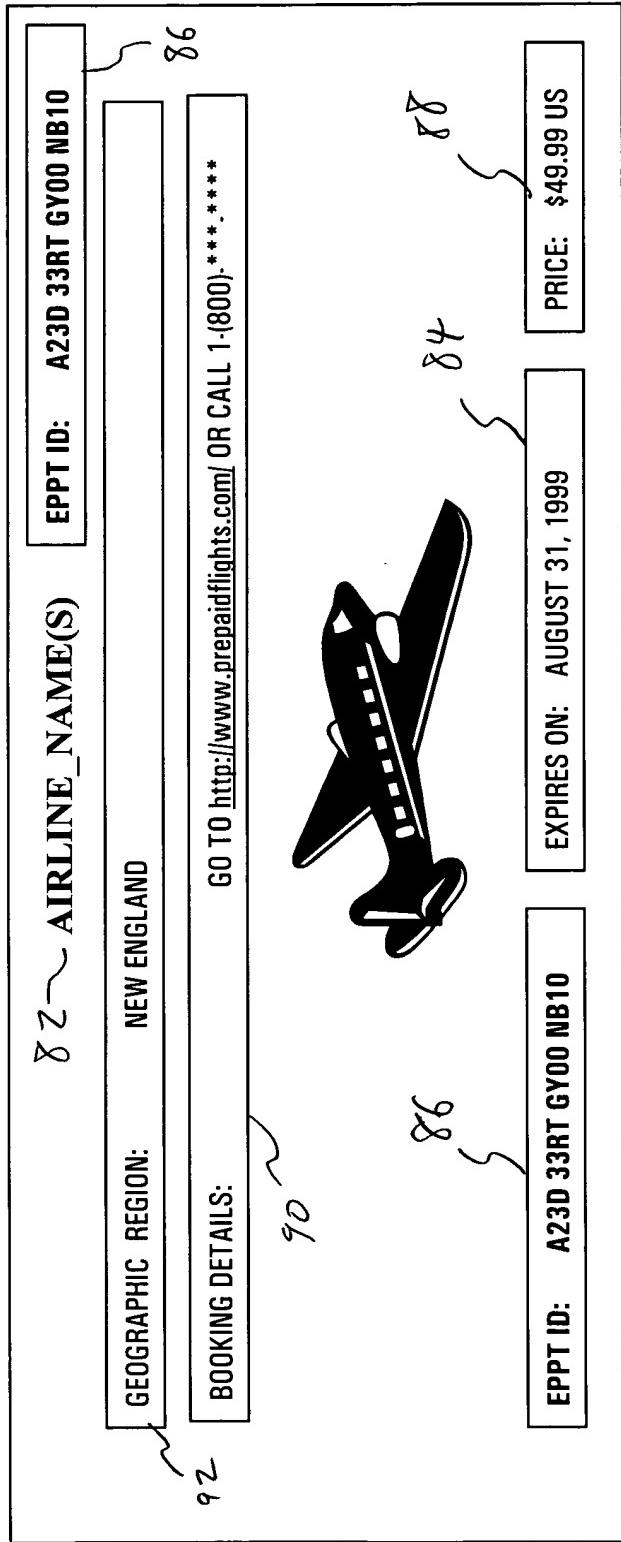


FIG. 2D

100

.....Original EMAIL Message.....

From: TICKETS@prepaidflights.com
Sent: Friday, August 03, 1999 2:42 PM
To: customer1@customer.com
Subject: YOUR PREPAID AIRLINE TICKET ID.

THANK YOU FOR PURCHSING YOUR AIRLINE TICKET AT PREPAIDFLIGHTS.COM. WE APPRECIATE YOUR BUSINESS. HERE ARE THE DETAILS OF YOUR PREPAID AIRLINE TICKET.

PREPAID TICKET ID: A23D 33RT GY00 NB10 *106*
GEOGRAPHIC_REGION: NEW ENGLAND *114*

PARTICIPATING AIRLINES INCLUDE: AIRLINE_NAME(S) *102*

BOOKING DETAILS: GO TO <http://www.prepaidflights.com/> OR CALL 1-(800)-***-****
EXPIRES ON: AUGUST 31, 1999 *104*

*****INVOICE*****
PREPAID TICKET ID: A23D 33RT GY00 NB10 *106*

CUSTOMER NAME: JOE SCHMOE

CREDIT CARD TYPE: AMERICAN EXPRESS

BILLING ADDRESS: 500 FIFTH AVENUE, NEW YORK, NY 10010

CREDIT CARD NUMBER: 3712 ***** *108*

CHARGE AMOUNT: \$49.99 *109*

*****INVOICE*****

FIG. 3

120

*PREPAID AIRLINE TICKET VARIABLE
PARAMETER DEFINITION AND BOOKING:*

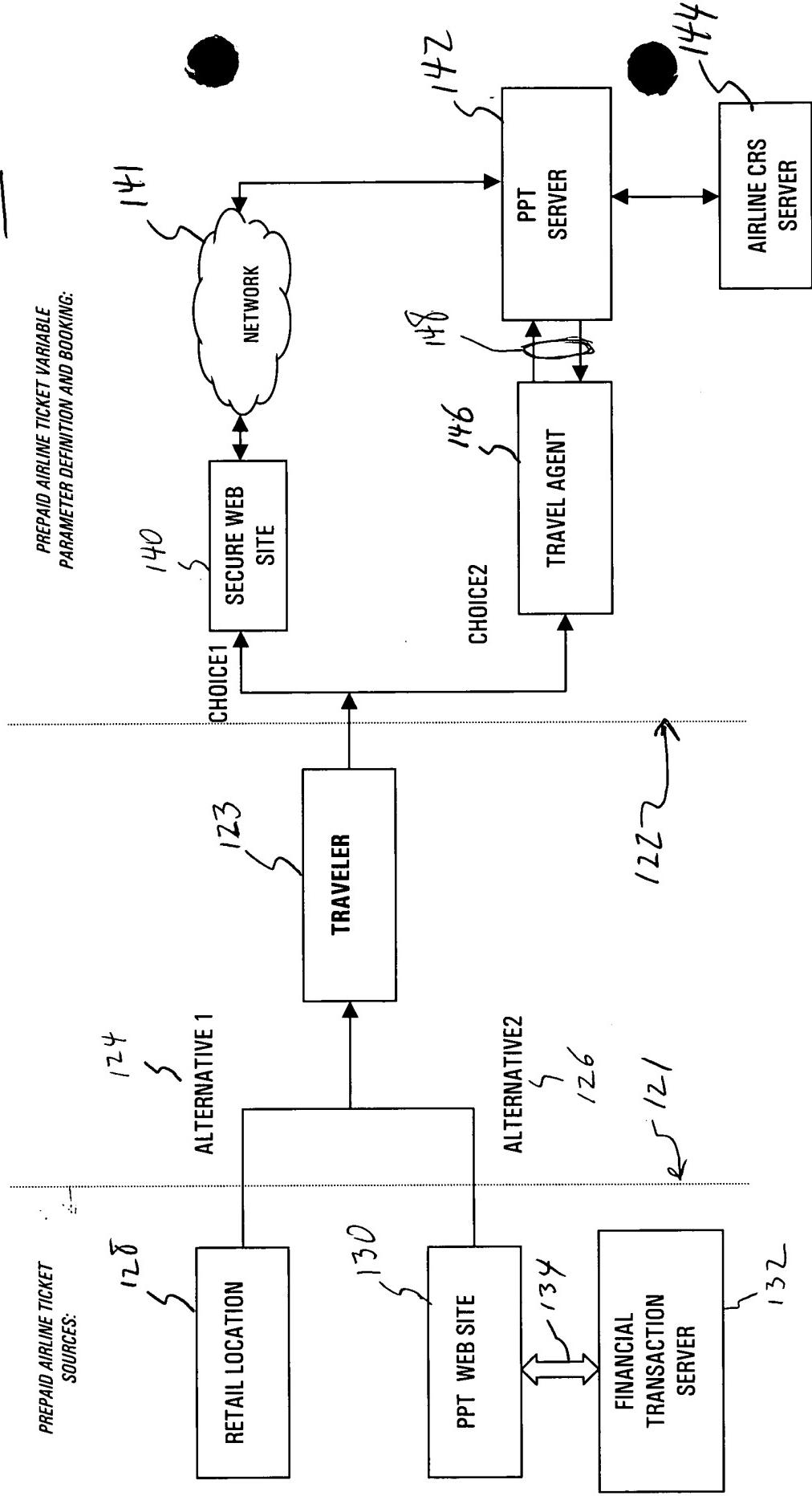


FIG. 4

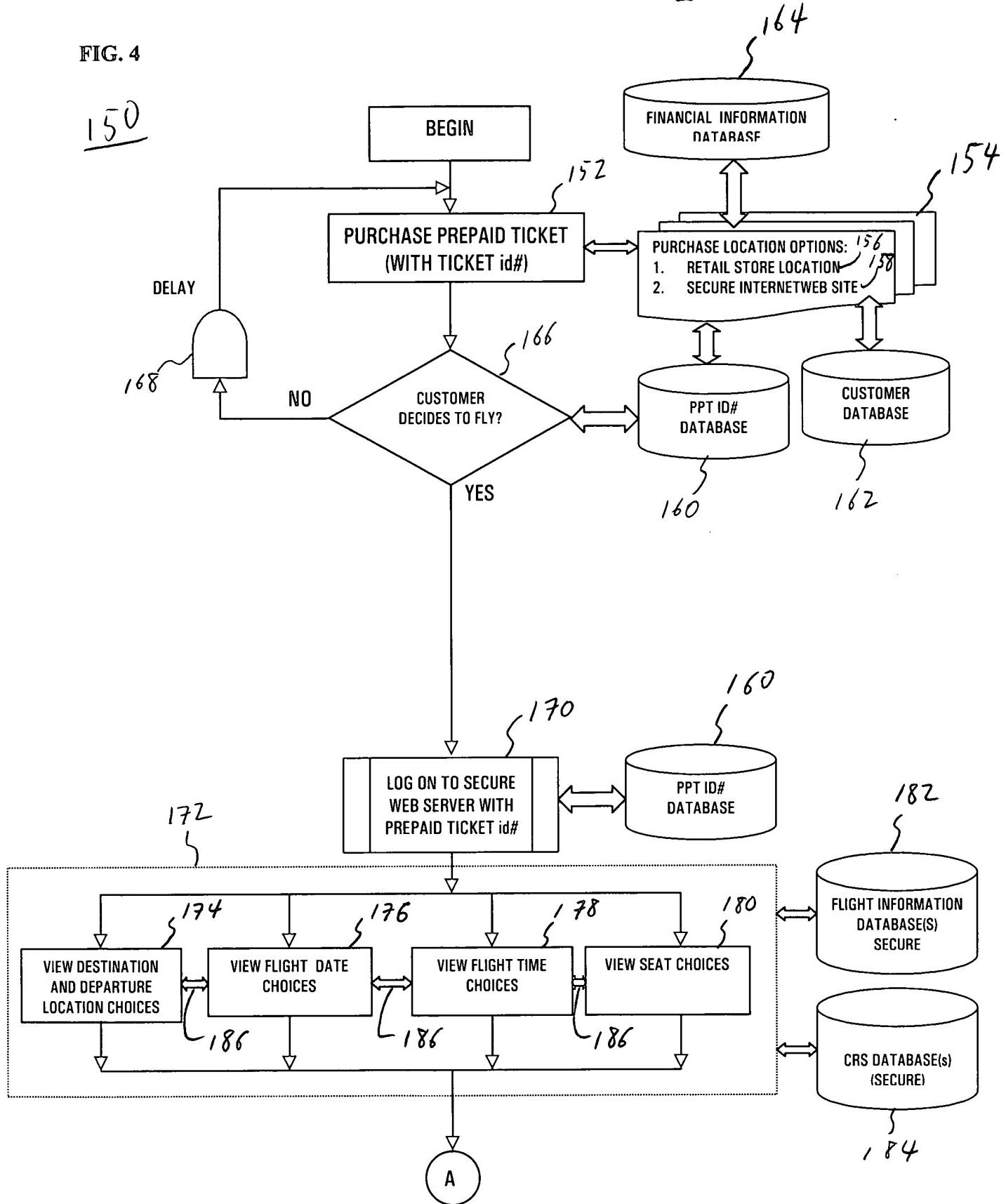
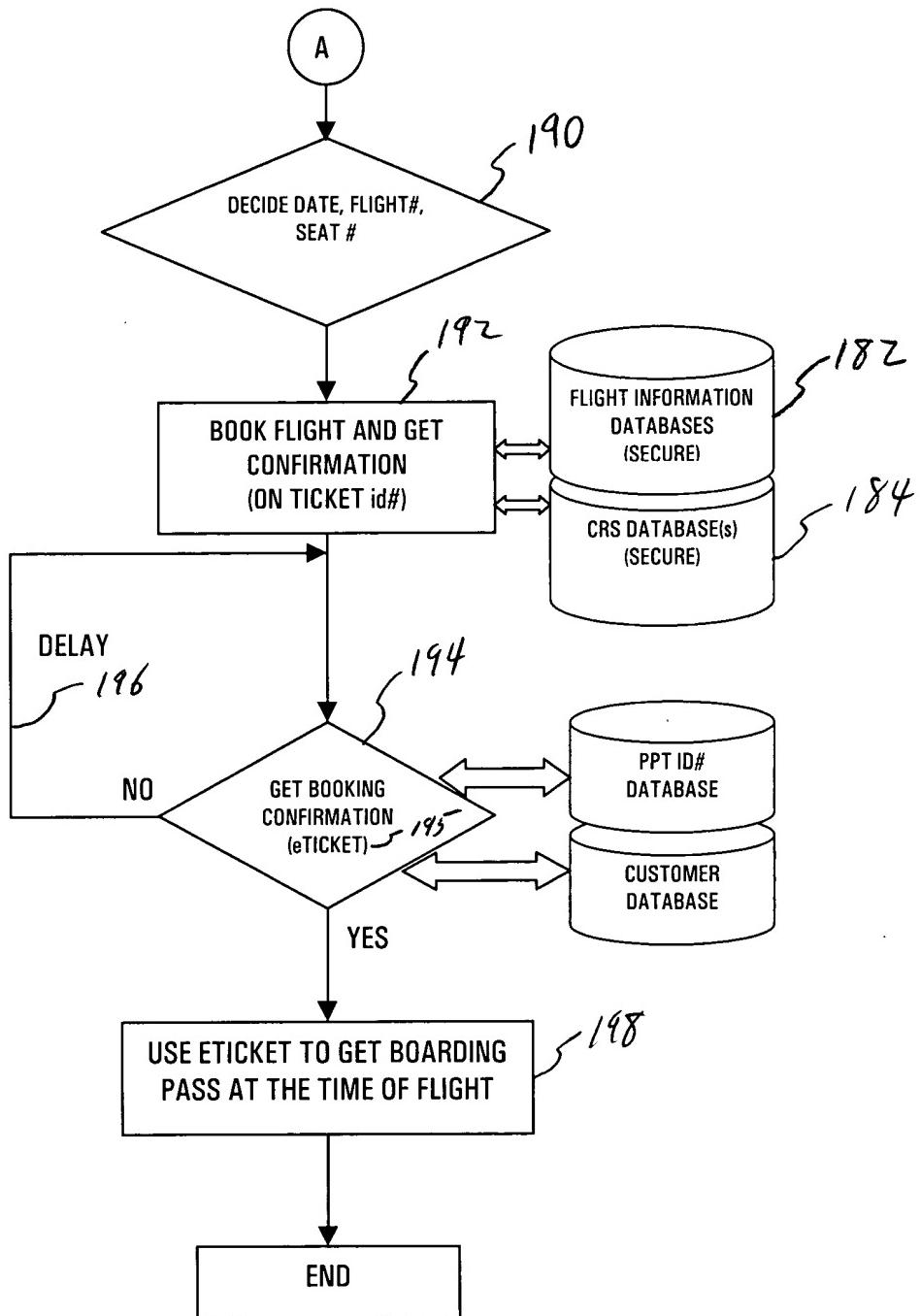


FIG. 4 (cont.)



200

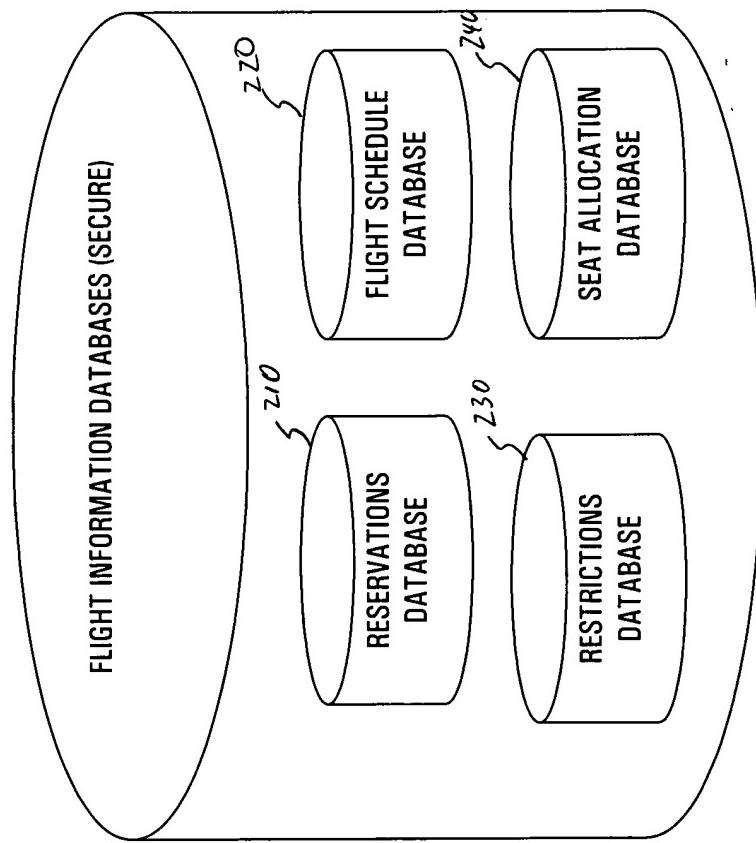


FIG. 4A

FIG. 5

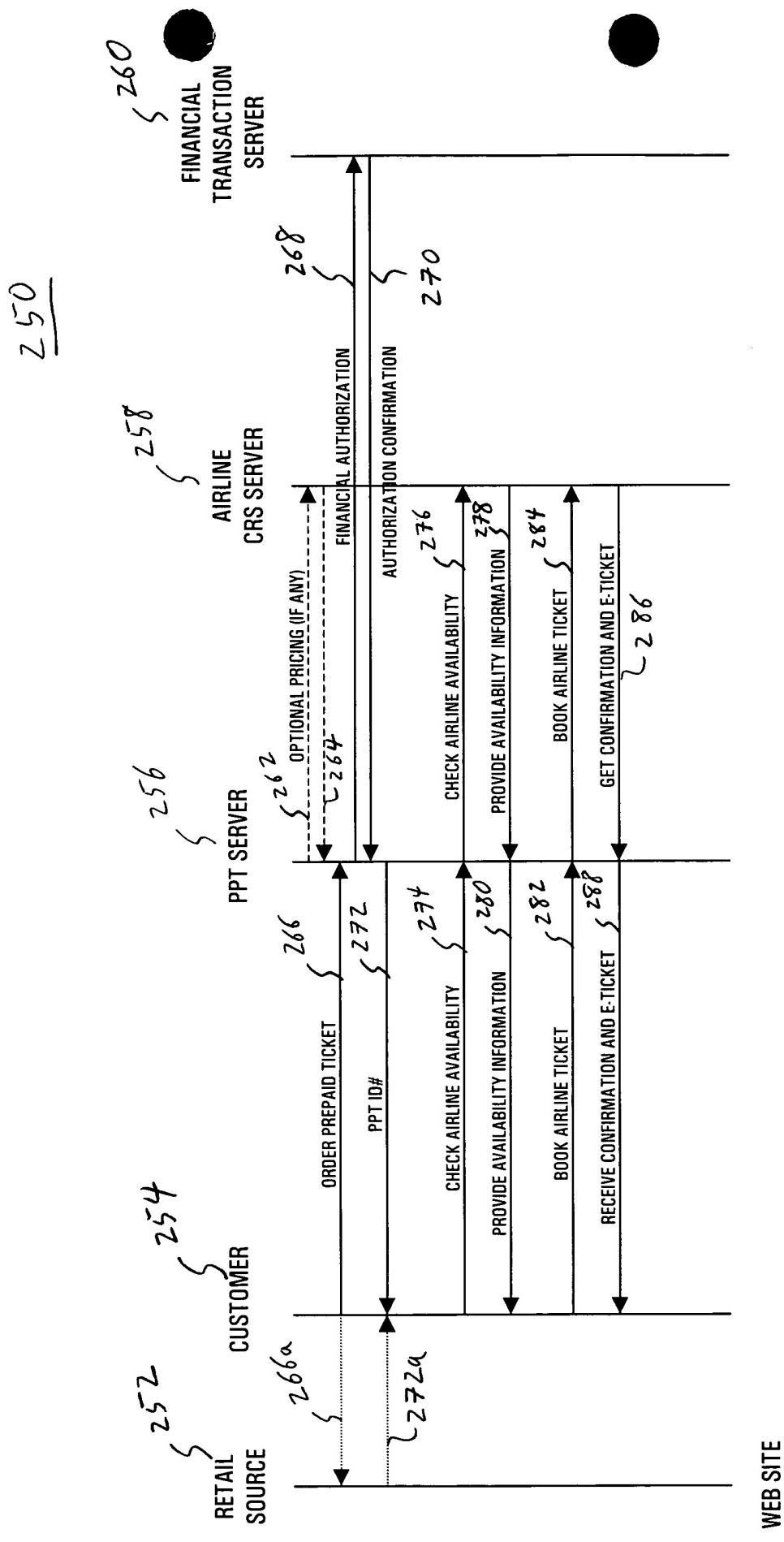


FIG. 6

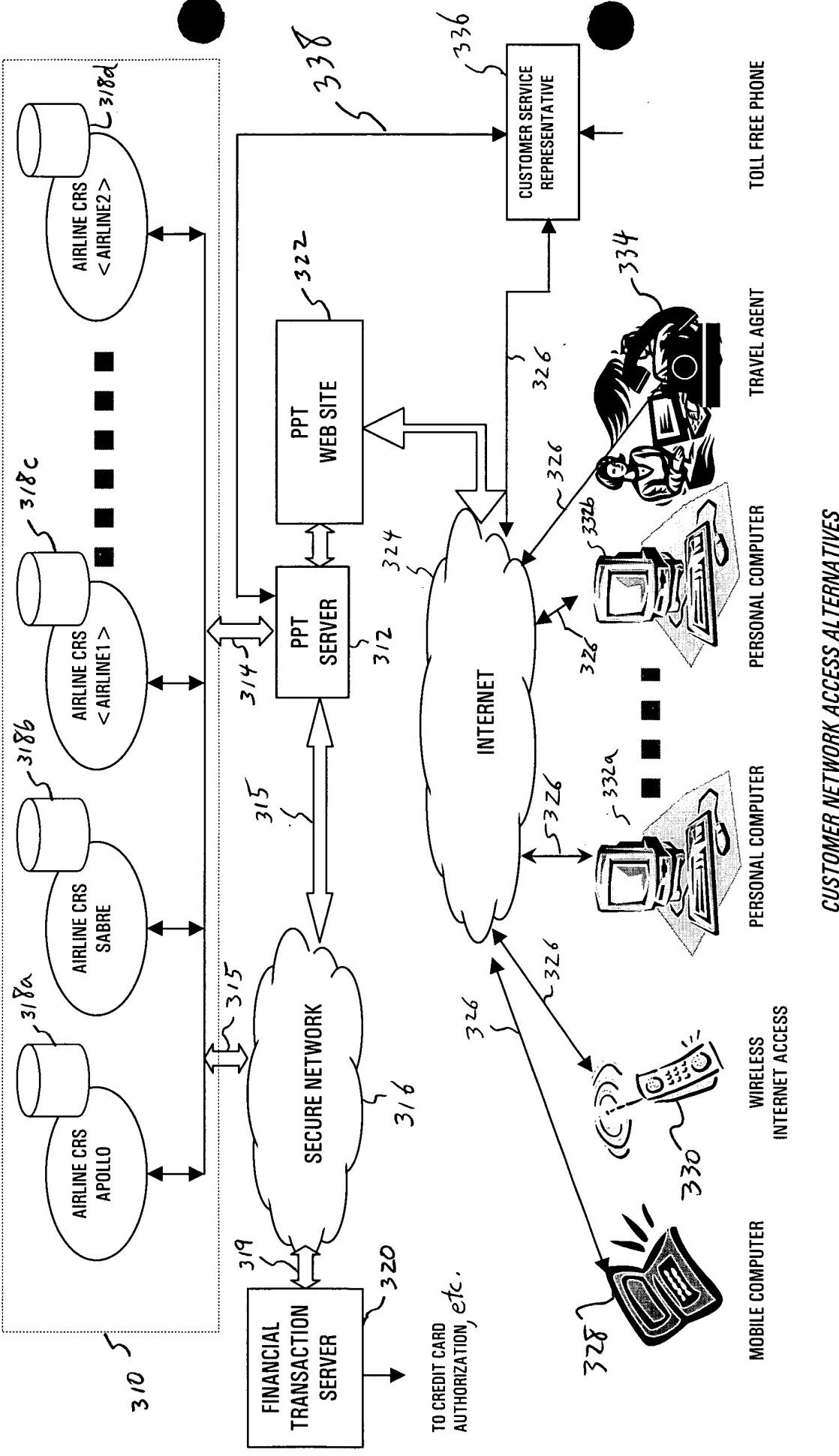


FIG. 7A

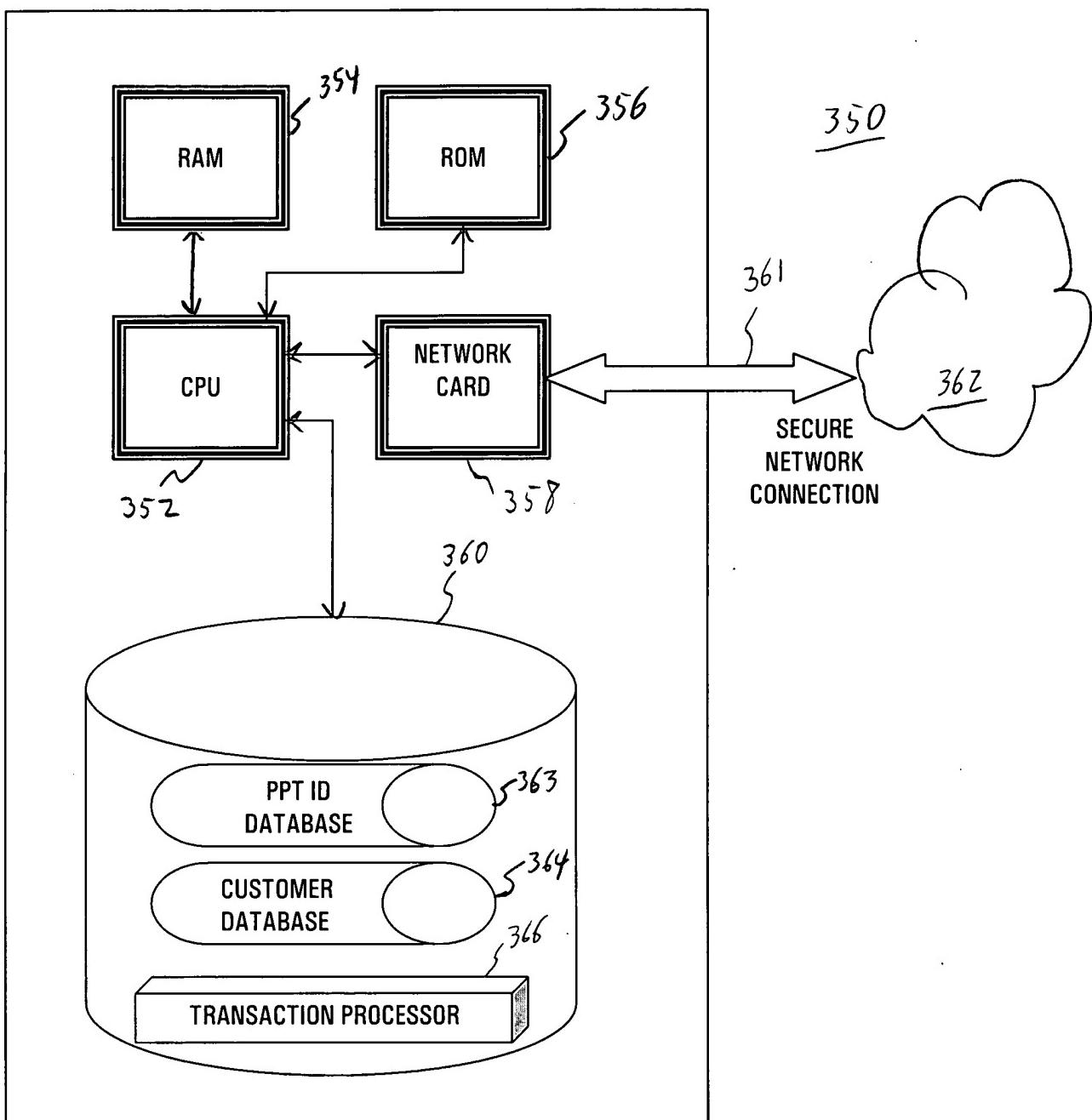


FIG. 7B

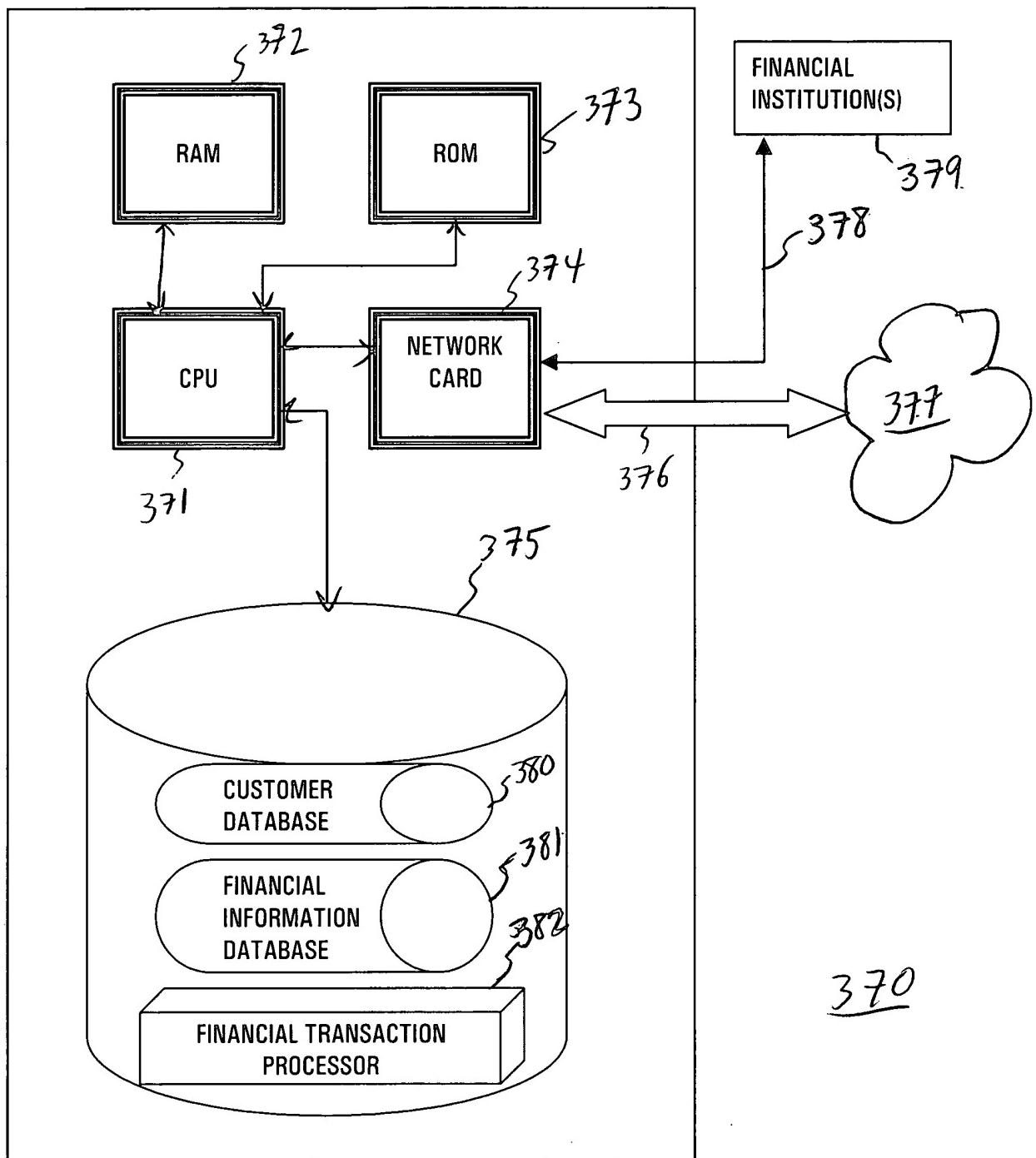


FIG. 7C

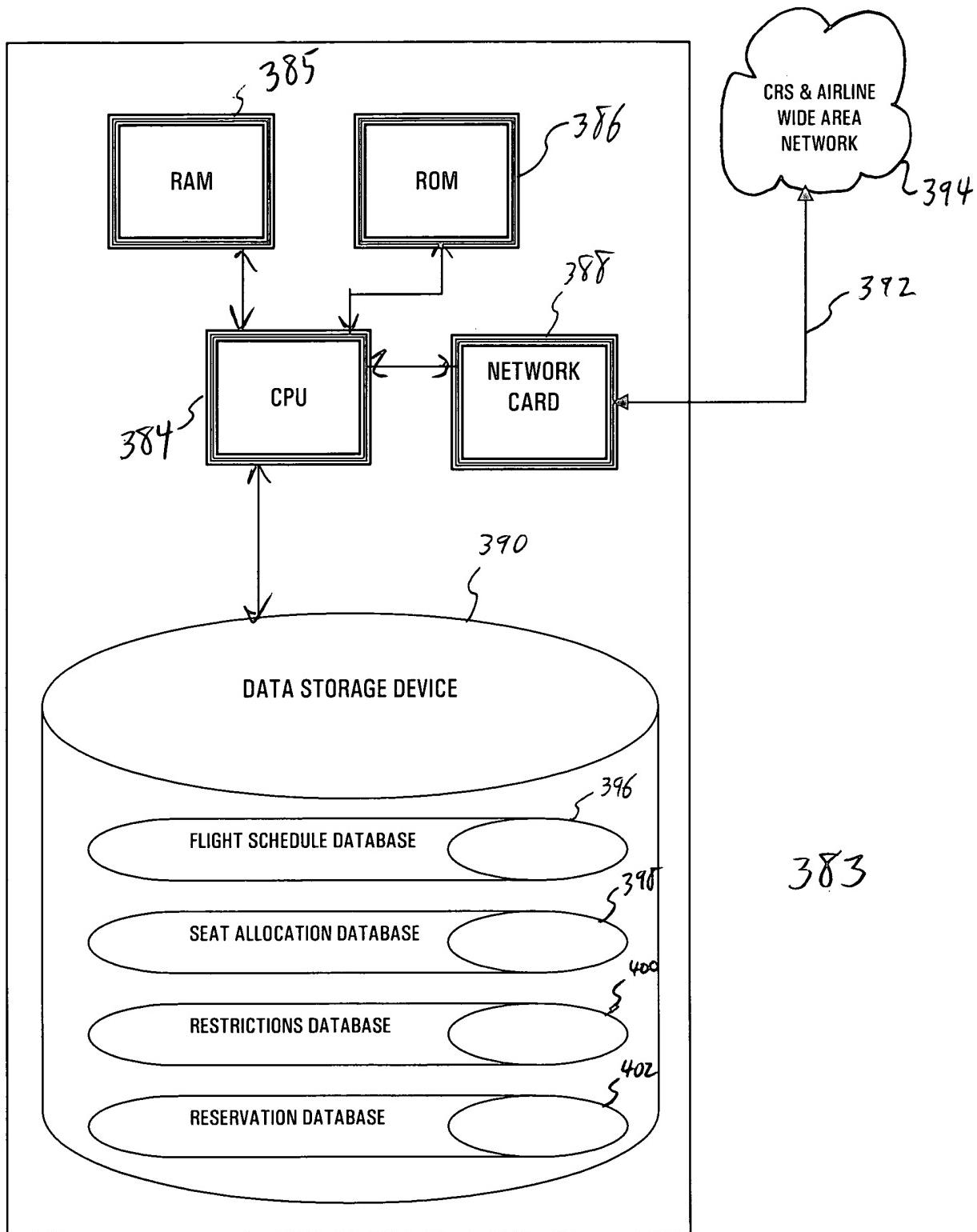


FIG. 8A

414 416 418 420 422 424 426 428 430 432 434 435

REGION	PPT ID#	ALLOWED DEPARTURES	ALLOWED DESTINATIONS	PARTICIPATING AIRLINES	EXPIRATION DATE	PRICE	BOOKING DETAILS	ISSUE DATE	CUSTOMER RESTRICTIO NS
									ID
NEW ENGLAND	A23D 33RT GY00 NB10	MANCHESTER, NH; BOSTON, MA; NASHUA, NH; PORTLAND, NH; GREENFIELD, MA	MANCHESTER, NH; BOSTON, MA; NASHUA, NH; PORTLAND, NH; GREENFIELD, MA; PORTLAND, ME	DELTA; USAIR	08/31/99	\$49.99	http://www.prepaidflg hts.com/ or 1-(800) ***_****	08/03/99	c001 none
TO NORTHEAST	NE0D 33AR GY30 NB20	***	NEW YORK, NY; MANCHESTER, NH; BOSTON, MA; NASHUA, NH; PORTLAND, NH; GREENFIELD, MA; PORTLAND, ME	DELTA; CONTINENTAL; UNITED	09/20/99	\$99.99	http://www.prepaidflg hts.com/ or 1-(800) ***_****	05/22/99	UNSOULD NA SEAT: 23A- 35E
100 miles	X734 Q334 9FGN 9WFR	***	***	DELTA	09/20/99	\$89.00	http://www.prepaidflg hts.com/ or 1-(800) ***_****	06/20/99	UNSOULD [...]
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	01/00/00	[...] [...]
WEST COAST	A23D 33RT GY11 NB12	SAN FRANCISCO, CA; LOS ANGELES, CA; SUNNYVALE, CA; SEATTLE, WA; SACRAMENTO, CA; LAS VEGAS, NV; SANTA BARBARA, CA; SANTA CLARA, CA	SAN FRANCISCO, CA; LOS ANGELES, CA; SUNNYVALE, CA; SEATTLE, WA; SACRAMENTO, CA; LAS VEGAS, NV; SANTA BARBARA, CA; SANTA CLARA, CA; PORTLAND, WA; SPOKANE, WA	DELTA; CONTINENTAL; SOUTHWEST	09/22/99	\$99.99	http://www.prepaidflg hts.com/ or 1-(800) ***_****	05/22/99	UNSOULD NA DATE: 91599- 9/2299
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]

410

412a

412d

412c

412

FIG. 8B

440

CUSTOMER ID#	PASSWORD FIELD	CUSTOMER NAME	ADDRESS	CONTACT TELEPHONE	CONTACT EMAIL	DATE OF PURCHASE	AIRLINE PREFERENCE	SEAT PREFERENCE	TIME PREFERENCE	FREQUENT FLYER MILES	COMMENTS
c001	*****	JOE SCHMOE	111 WALKER DRIVE, NY, NY, 10000	(212) 414-****	JSCHMOE@XYZ.COM	12/28/99	DELTA	AISLE	DAY	DELTA, USAIR
c002	#####	JODY SCHMOEE	12 WALKER DRIVE, NY, NY, 10000	(212) 366-***	JSCHMOEE@XYZ.COM	5/1/00	USAIR	WINDOW	EVENING	USAIR, DELTA
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]
c298	#\$##\$#5	JUDY SCMOEI	13 WALKER DRIVE..NY, 10000	(212) 999-***	JSCMOE@XYZMAIL.COM	4/15/00	CONTINENTAL	NONE	AM	UNITED, CONTINENTAL
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]

442

FIG. 8C
484 { 486 { 488 { 490 { 492 { 494 { 496 { 498 { 500 { 502 { 504 { 506 { 508 { 510 {

482

480

FIG. 8D

FLIGHT NUMBER	DEPARTURE/ DESTINATION AIRPORT	AIRLINE	CLASS	LIST PRICE	CATEGORY PRICE	PASSENGER NAME RECORD
DA223	(BOS) - (MAN)	DELTA	ECON	\$125.00	\$49.99	xxxx xxxx
A1234	(JFK) - (BOS)	AMERICAN	BC	\$225.00	\$99.99	xxxx xxxx
[...]	[...]	[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]	[...]	[...]
M4456	(LAX) - (SET)	UNITED	ECON	\$399.00	\$99.99	xxxx xxxx
[...]	[...]	[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]	[...]	[...]

512 { 526 { 528 { 530 { 531 { 534 { 536 {

520

FIG. 8E

544 546 {
 548 {
 550 {
 552 {
 554 {
 556 {
 558 }

DEPARTURE AIRPORT	DESTINATION AIRPORT	DATE	DEPARTURE TIME	ARRIVAL TIME	AIRLINE	FLIGHT #	VIA
BOSTON, MA (BOS)	MANCHESTER, NH (MAN)	8/22/99	9:00 AM EST	10:00 AM EST	DELTA	DA223	NON-STOP
NEW YORK, NY (JFK)	LOS ANGELES, CA (LAX)	9/2/99	10:30AM EST	2:00 PM PST	AMERICAN	AZ440	ONE-STOP
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]
LOS ANGELES, CA (LAX)	SEATTLE, WA (SET)	8/25/99	4:00 PM PST	6:00 PM PST	AMERICAN	AM221	NON STOP
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]	[...]	[...]	[...]

542

540

FIG. 8F

564 { 566 { 568 { 570 { 572 }

FLIGHT #	DEPARTURE DATE	REMAINING ECON SEATS	REMAINING BC SEATS	TOTAL BOOKED
DA223	8/22/99	21	20	321
AZ440	9/2/99	11	40	200
[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]
AM221	8/25/99	32	12	211
[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]

560

FIG. 8G

584 { 586 { 588 { 590 { 592 }

FLIGHT #	DEPARTURE DATE	ECON RESTRICTION	BC RESTRICTIONS	COMMENTS
DA223	8/22/99	NON STOP	NON STOP
AZ440	9/2/99	ONE STOP	ONE STOP
[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]
AM221	8/25/99	NON STOP	NON STOP
[...]	[...]	[...]	[...]	[...]
[...]	[...]	[...]	[...]	[...]

580

FIG. 9A

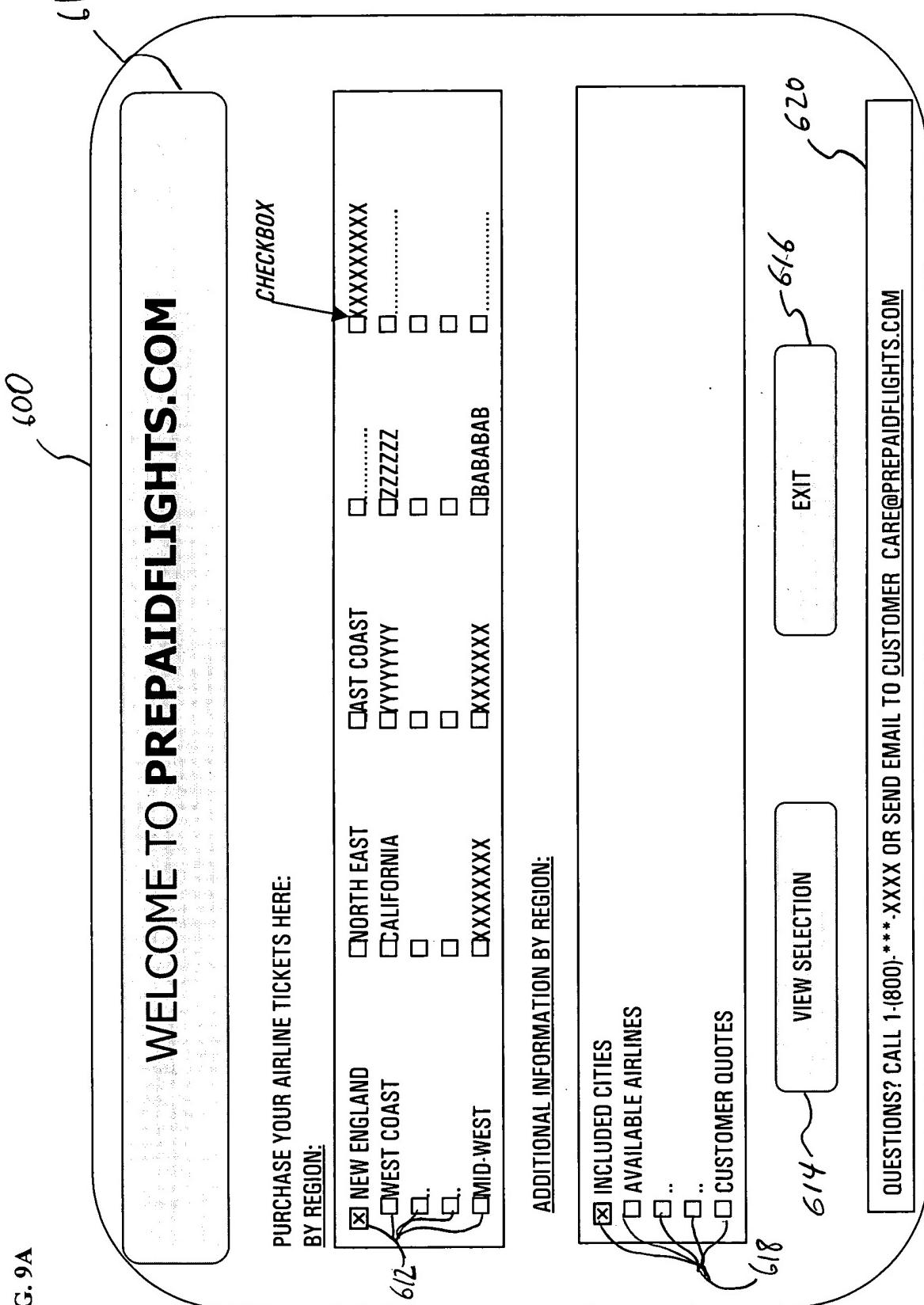
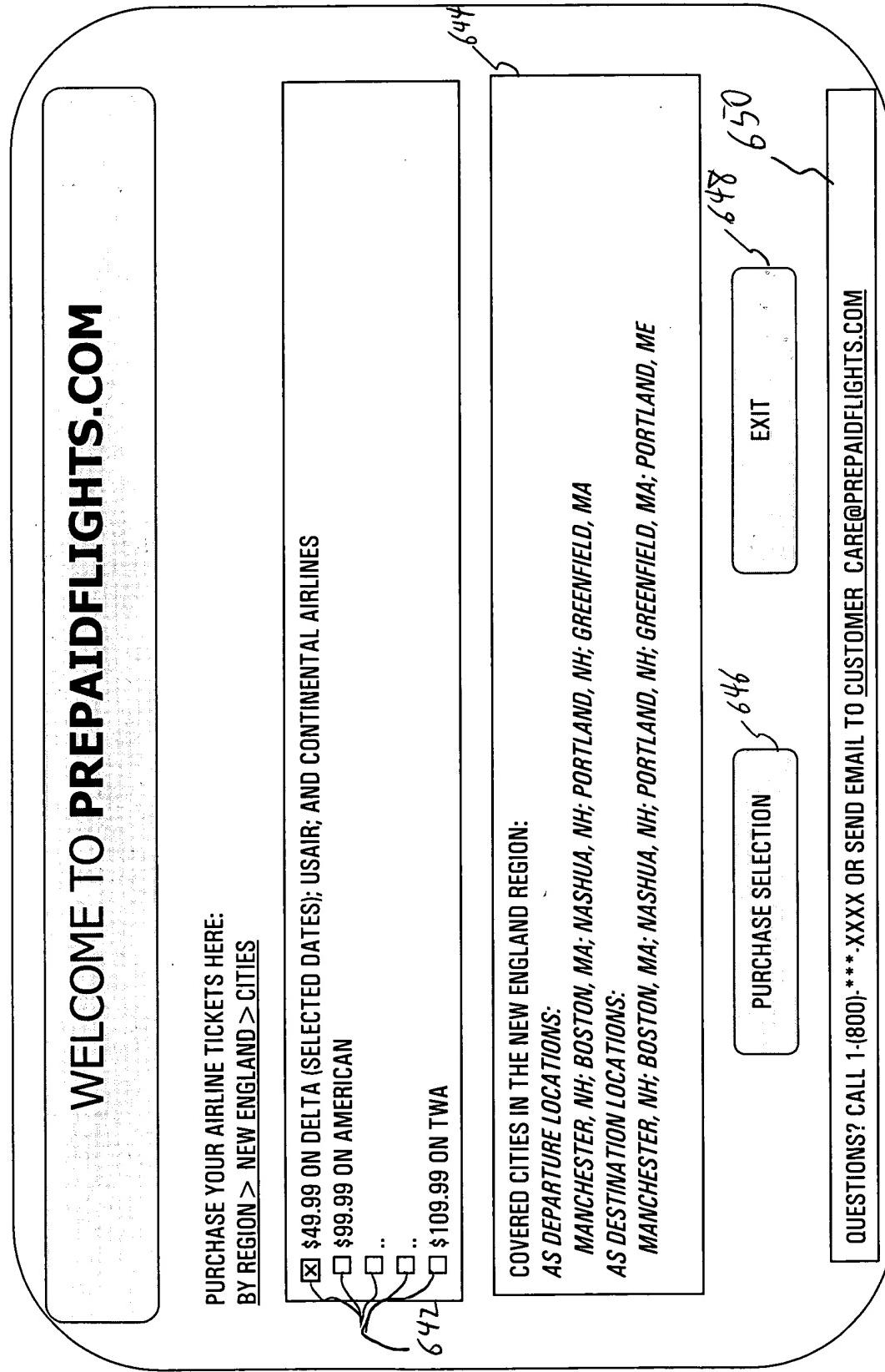


FIG. 9B



660
FIG. 9C

WELCOME TO PREPAIDFLIGHTS.COM

ONE PREPAID AIRLINE TICKET FOR NEW ENGLAND REGION EXPIRING ON AUGUST 31, 1999
TOTAL CHARGE = \$49.99

RETURNING CUSTOMERS ENTER:

CUSTOMER ID#
SELECT:
NEW CUSTOMERS ENTER INFORMATION HERE:
CUSTOMER ID#
PASSWORD
ADDRESS:
CITY, STATE, ZIP:
EMAIL:
CREDIT CARD NUMBER
EXPIRATION DATE

QUESTIONS? CALL 1-(800)-***-XXXX OR SEND EMAIL TO CARE@PREPAIDFLIGHTS.COM

FIG. 9D

700

WELCOME TO PREPAIDFLIGHTS.COM

DEAR CUSTOMER, PLEASE VIEW YOUR TICKET AND NOTE THE EPPT ID. YOU WILL BE REQUIRED TO PRESENT THIS ID AT THE TIME OF BOOKING. ENJOY YOUR FLIGHT AND BOOK IN ADVANCE OF EXPIRATION!

AIRLINE_NAME(S) **FPPT ID: A73D 33RT GYNN** 704

GRAPHIC: REGRIMM: NEW ENGINE AND

BOOKING DETAILS: GO TO <http://www.niranairflights.com/QR.CAI/1>.



FPPT ID: **A73D 33RT GYNN** 706

EXPIRES ON: AUGUST 31, 1999

PRICE: \$49.99

PRINT TICKET **E-MAIL TICKET** 710

MAIL TICKET **BOOK FLIGHT!** 712

EXIT **714**

56
70

QUESTIONS? CALL 1-(800)-***.XXX OR SEND EMAIL TO CUSTOMER_CARE@PREPAIDFLIGHTS.COM